



OPERATION VERVE

# OPERATIONS LAB

SYSTEMS & PROCESSES TO GROW, SCALE  
OR EVEN SELL YOUR BUSINESS

## JOIN OUR FANS



*"When you're a small business owner, it can be hard to get everything out of your brain, onto paper but Kerry Anne helped us do just that. We already had some processes in place. She not only helped us fix them up, but brought our business to the next level."*

**Melanie McVean,  
No Pong**



*"Incredible skills of operational knowledge and team management. As our Integrator Kerry Anne built strong relationships with our team to understand their motivations and support them in their processes and operations. She has made a huge positive impact on our business and created some strong foundations for us to continue to build from."*

**Cheryl Leong,  
The Growth Hub**

## OPERATIONS LAB

**Do inefficiencies in your workplace frustrate you and your team, making it hard to grow the business and establish a more sustainable version of expansion?**

Perhaps your business is growing faster than you could imagine... you're busy serving customers, increasing your offerings and employing new team members. Best of all, it's evolving organically. But there are times when all that growth starts to feel like a runaway train in some areas of your business. For example, when:

- things get lost and time is wasted,
- staff don't know how what to do, so they come to you – again and again
- there is no set plan, so people do it their own way
- a key team member is away sick, and no-one knows how to cover their absence

At Operation Verve we possess a defining dedication to equipping business owners, management staff and every member of the team with the knowledge and skills they need to create a company that buzzes with the productivity of happy people who genuinely love being there. Maximising the productivity of the team is the cornerstone of workplace certainty for everyone, sustainable expansion for the business, and lifestyle choices for the owner.

Please take a look over our consulting experience and let us know how we can help you create lasting changes in your team soon. We are more than happy to help in any way we can and look forward to hearing from you.



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*"Working with Kerry Anne has allowed my business capacity to increase without me being tied to all the work of the growth. Our customised systems and processes have been integral to my sustained growth."*

**Ashley Hann,  
White Knight Catering**

## CONTACT



info@operationverve.com



[Quick Zoom Call](#)



/kerry-anne-nelson



*"The work Kerry Anne has done in streamlining my business systems has transformed the way we operate. Our diverse team is so much more productive and effective than they have ever been before because Operation Verve has set things up for working fast and communicating well."*

**Ari Galper, The World's #1 Authority  
on Trust-Based Selling & Creator of  
Unlock The Game®**

## HOW DOES IT WORK?

- We establish the specific projects required to frame up your customised systems program
- We schedule a time that suits you for your consulting calls
- You complete the Getting Started Survey and set up requirements
- We conduct the first three sessions to create a detailed snapshot of your current business state
- We develop a weekly planner to map out the exact way will invest the following months of work in your business
- We execute that plan, developing and implementing streamlined processes to facilitate lasting business growth
- We follow up with one more session after a month to square away details of implementation

## YOUR EXPERIENCE WITH VERVE

- 90-minute in-depth Discovery Session
- 6 - 12 month program
- 60 - 90 minute mentoring sessions via Zoom
- Provision of all existing Verve Templates
- Customised documentation created to meet your unique business needs
- Includes Templates, Checklists, Support Manuals and Training Resources
- Unlimited support via email and Slack with 24 hour turnaround on Australian work days
- Instructions from your screencast recordings documented in written manuals by our trained, experienced team
- 90-minute Review Session one month after the program

## SATISFACTION GUARANTEED

You'll leave us with fully functioning operational systems and processes to meet your unique needs or you will get your money back, no questions asked